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# Avaya 3810 and 3910 Wireless Telephones

## On-premises mobile communications solution

Businesses today pay a price when key employees are out of touch, even for a few moments. Important decisions get delayed, customer needs go unmet, sales are lost. In today's 24-hour, customer-driven economy, the one place where businesses are often most vulnerable to a communications breakdown is inside the office, during normal business hours.

If being away from the phone—whether it's down the hall, on another floor, or out in the warehouse—means key people in your business can't be reached, it's time to get the Avaya 3810 or 3910 Wireless Telephone solution.

The Avaya 3810 and 3910 Wireless Telephones deliver the quality, features and flexibility that will simplify your day-to-day operations. A business-ready wireless solution designed to leverage the power and reliability of your communications system, the 3810 Wireless Telephone integrates seamlessly with the Avaya MERLIN MAGIX® Integrated System and the Avaya IP Office System using digital station ports. The 3910 Wireless Telephone integrates seamlessly with MERLIN MAGIX and the PARTNER Advanced Communications System via ETR ports.

Get multi-line access, put calls on hold, see incoming Caller ID, set up conference calls, check messages—all while away from your desk. Attach

a headset to your Avaya 3810 or 3910 wireless handset and enjoy hands-free mobility.

With the 2-line liquid crystal display on the wireless handset, you can see who's calling in order to prioritize and handle calls more effectively. In addition to Caller ID, Message Waiting notification is also available—another way to keep employees accessible anytime, anywhere. And as your business grows, your Avaya wireless solution will grow with you. You can have up to 10 Avaya 3810 or 3910 wireless handsets on the same system.

With the Avaya 3810 or 3910, your entire facility can be cost-efficiently covered. They're designed to work inside—keeping you connected where even cell phones won't.

The result is an on-premises wireless solution that is simple, powerful and economical. Once you experience all the convenience of the Avaya 3810 or 3910 wireless solution, you will wonder how you ever got along without it.

### The Avaya 3810 and 3910 Wireless Telephones offer a very flexible solution

Each Avaya 3810 and 3910 wireless handset delivers many of the same features as a desk phone. You can roam your business premises and bring all your communications capabilities with you.



## Expand your responsiveness

The Avaya 3810 and 3910 Wireless Telephones help make it easy for you and your employees to respond to virtually any business need when and where they want. It makes people more productive—they can keep doing their job without having to hunt down a desk phone. Here are some typical examples of the Avaya wireless solution in action.

- **Sales people.** Do your sales people need to be out on a selling floor? Leads, referrals, prospects, and active customers can still reach them if they are carrying an Avaya Wireless Telephone. They can check messages, return important calls, and serve the customers who are so important to your business.
- **Support staff.** Support staffers are constantly on the move: checking details, solving problems small and large, getting information from colleagues in other areas, pushing to get things done. With the Avaya 3810 or 3910 solution, they don't have to leave everything else behind when a task that takes them to another part of the business comes up.
- **Managers/supervisors.** Managers and supervisors constantly move around, coaching, solving problems and offering their support. They can be even more effective if they are able to stay in touch when away from their desks.

- **Experts.** People with specialized skills—doctors, IT professionals, designers, engineers—need to be where the action is—and that's not necessarily at their desks. Avaya Wireless Telephone solutions can help keep the experts in the loop.
- **Security.** Security personnel need to be canvassing the business premises—and they especially need to be in touch. They need the ability to summon help if it's required and to report in. With the Avaya 3810 or 3910, they'll be able to do just that.
- **Manufacturing.** Your employees will be more effective if they're available. Problems get solved faster. Changes can be made in an organized way. Critical information can be exchanged in real time.
- **Warehouse.** Employees who work in your warehouse can choose an optional headset and fill and expedite orders, answer questions and keep the goods and information flowing—all with their hands free.
- **Peak days/seasons.** Does your business experience temporary expansion on special days or even seasonally? The TransTalk 9040 can help you maintain the flow of communication without the expense of having to hard-wire new phones.

## Avaya 3810 and 3910 Wireless Telephones — standard business features

Delivering much of the functionality of regular, wired desk phones, the Avaya 3810 and 3910 Wireless Telephones provide a full set of call appearance/feature buttons, delivering one-touch access to Conference, Redial, Hold, Mute, Transfer and other standard business features.

The liquid crystal display (LCD) is easy to read, and is also visible when the phone is sitting upright in the battery charger, increasing its usefulness even when users are at their desk.

A built-in vibrate mode lets you detect an incoming call without ringing. This is particularly helpful if you're in a meeting, or some other situation where actual ringing

would be bothersome. Weighing in at just under nine ounces, it's lightweight enough to take anywhere, and comes with its own belt clip.

- **Standard battery life**—gives you up to 10 hours of talk time, and up to 6 days of standby.
- **Range of use**—the Avaya Wireless Telephones work up to 160 feet away from the base unit in the average business environment. That's 80,000 square feet of coverage!

## Learn more

For more information about the Avaya 3810 and 3910 Wireless Telephone solutions—or any other Avaya business communications solution—contact your nearest Avaya BusinessPartner. You can also visit us on the Web at [avaya.com](http://avaya.com)

## Avaya 3810 and 3910 Wireless Telephones

<b>Dimensions</b>	6.25" long x 1.6" deep x 2.2" wide
<b>Weight</b>	8.8 oz with battery
<b>Color</b>	Black
<b>Display</b>	2-line, 32 character liquid crystal display
<b>Battery type</b>	Rechargeable Nickel Metal Hydride battery pack
<b>Battery life</b>	10 hours talk, 6 days standby

### Simultaneous conversations

Avaya 3810 and 3910 support up to 10 simultaneous users.

*Refer to installation guidelines to optimize performance.*

### Compatibility

The Avaya 3810 Wireless Telephone is compatible with Avaya MERLIN MAGIX® Release 1.5 and up and IP Office Release 2.0 and up. The Avaya 3910 Wireless Telephone is compatible with any release of MERLIN MAGIX and PARTNER ACS.

### Key Features

Conference, Transfer, Hold, Mute, Redial, Intercom, Vibrate, Headset-ready

### Speakerphone

No



### About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

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a higher plane  
of communication

IP Telephony

Contact Centers

Unified Communication

Services

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